

Dlue Cross of Idaho, CIGNA Government Services, Department of Health and Welfare/Medicaid, EDS, Idaho State Insurance Fund, Regence Blue Shield of Idaho, and TriWest Healthcare Alliance invite you to attend their annual Idaho Health Care Conference.

Be one of the 'lucky' ones to attend our 13th annual conference. The theme for the 2006 conference is 'CASINO'.

The conference will include exhibitor fairs and be held in six locations. Participants are encouraged to visit with the exhibitors during breaks and at lunch. Registration is free for all Idaho health care providers. Multiple sessions will allow you to attend individual presentations by all participants, if vou choose.

# Agenda

#### BOISE

Wednesday, May 3, 2006 from 8 a.m. to 4:15 p.m. Boise State University, 1910 University Drive, Boise ID Parking Map Located Inside

Please pre-register by: April 19, 2006

#### CLARKSTON, WA

Tuesday, May 9, 2006 from 8 a.m. to 4:15 p.m. Quality Inn, 700 Port Drive, Clarkston WA Please pre-register by: April 25, 2006

#### COEUR D'ALENE

Wednesday, May 10, 2006 from 8 a.m. to 4:15 p.m. Coeur d'Alene Casino, U.S. Highway 95, Worley, ID Map Located Inside

Please pre-register by: April 26, 2006

#### IDAHO FALLS

Tuesday, May 23, 2006 from 8 a.m. to 4:15 p.m. Shilo Inn, 780 Lindsey Boulevard, Idaho Falls, ID Please pre-register by: May 9, 2006

#### **POCATELLO**

Wednesday, May 24, 2006 from 8 a.m. to 4:15 p.m. Holiday Inn, 1399 Bench Road, Pocatello, ID Please pre-register by: May 10, 2006

#### TWIN FALLS

Thursday May 25, 2006 from 8 a.m. to 4:15 p.m. Red Lion Inn, 1357 Twin Lakes Road, Twin Falls, ID Please pre-register by: May 11, 2006

Registration starts at 8 a.m., classes begin at 8:30 a.m.

# Conference Agenda

8 - 8:30 a.m. Registration

8:30 - 9:30 a.m. Blue Cross of Idaho (Facility, Physician & Other Health Care Provider Review)

CIGNA Government Services (2006 Medicare Part B Updates)

Idaho State Insurance Fund (Workers' Compensation)

**EDS** (Medicaid Billing Tips)

Regence BlueShield of Idaho (EDI, HIPAA Transactions and Regence Online Services)

9:30 - 10 a.m. Break

10 - 11:00 a.m. Blue Cross of Idaho (www.bcidaho.com, New DOC System, & BlueCard® Eligibility)

CIGNA Government Services (Comprehensive Error Rate Testing)

**EDS** (Provider Forum)

Idaho State Insurance Fund (Workers' Compensation)
Regence BlueShield of Idaho (Provider Services)

11 - 11:30 a.m. Break

11:30 - 12:30 p.m. Blue Cross of Idaho (Medicare Advantage<sup>SM</sup>—True Blue<sup>®</sup> and Secure Blue<sup>SM</sup>)

CIGNA Goverment Services (2006 Medicare Part B Updates)

DHW/Medicaid (What You Should Know About Medicaid)

EDS (Provider Electronic Solutions (PES))

Regence BlueShield of Idaho (EDI, HIPAA Transactions and Regence Online Services)

12:30 - 1:45 p.m. Lunch (on your own)

1:45 - 2:45 p.m. Blue Cross of Idaho (Contracting/Credentialing 101)

CIGNA Government Services (Medicare Basics)

**EDS** (Medicaid Billing Tips)

DHW/Medicaid (Healthy Connections Basics)
TriWest Healthcare Alliance (TRICARE Updates)

2:45 - 3:15 p.m. Break

3:15 - 4:15 p.m. Blue Cross of Idaho (Electronic Data Interchange (EDI) 101)

EDS (Provider Electronic Solutions (PES))

Regence BlueShield of Idaho (Provider Services)

TriWest Healthcare Alliance (TRICARE West Region Changes)



# Description of Payor Sessions-

# Blue Cross of Idaho

#### Contracting/Credentialing 101

This class will explain contract rate development, effective dates, annual updates and amendments, requirements for Traditional, PPO, Medicare Advantage and Commercial Managed Care contracts and credentialing criteria for all provider types.

#### Electronic Data Interchange (EDI) 101

Learn the latest on the EDI clearinghouse information, 835 electronic remits, electronic payments and National Provider Indicator (NPI) update.

#### Facility, Physician & Other Health Care Provider Review

This session will address Blue Cross of Idaho billing requirements, procedures and policies, reimbursement, and BlueCard®.

#### Medicare Advantage<sup>SM</sup>-True Blue® and Secure Blue<sup>SM</sup>

This session will address True Blue and Secure Blue policies, procedures, and benefit updates including Part D.

#### www.bcidaho.com, New DOC System, & BlueCard Eligibility®

This session will address Web site changes, online registration, BlueCard Eligibility, Point-of Service-Managed Care allowances for physicians, and Direct Online Connection (DOC) system capabilities.

## CIGNA Government Services

#### 2006 Medicare Part B Updates

Learn about the latest news and regulations that may affect your business and where to obtain current Medicare information, such as the CIGNA Government Services Web site and other resources. This class will be offered twice during the day.

#### Comprehensive Error Rate Testing (CERT)

This class will inform Idaho providers how the CERT process works and the importance of responding to the CERT contractor – AdvanceMed.

#### Medicare Basics

If you are new to Medicare billing or just need a refresher course, this is the class you don't want to miss! This class is an interactive session that will teach you how to complete a CMS 1500 form and what fields are required by Medicare (a sample CMS-1500 form will be provided).

# Department of Health and Welfare (DHW/Medicaid)

#### **Healthy Connections Basics**

This class will explain enrollment, referrals (including 3-way) and other hot issues that can help you coordinate your patients' care and billing needs.





# Department of Health and Welfare (DHW/Medicaid) cont.

#### What You Should Know About Medicaid:

- Durable Medical Equipment (DME) basic and urgent prior authorizations
- Required documentation for the top 10 DME requests
- Complex case management process
- Emergency department over-utilization

## **EDS**

#### Medicaid Billing Tips

This session will cover Medicaid billing tips such as multiple procedures, Medical Necessity Form, use of attachments, modifiers, critical care admits, timely filing, National Provider Identifier (NPI), and much more.

#### Provider Electronic Solutions (PES)

This session will give you an overview of the features available on the Idaho Medicaid Provider CD. Learn how to use the free PES software, from installation and setup process, to creating lists, completing and submitting the 837 professional claim form, billing Medicaid as a secondary insurance, and submitting an adjustment request.

#### Provider Forum

Panel discussion with select Medicaid providers discussing current billing concerns, billing issues, and solutions.

## Idaho State Insurance Fund

#### Workers' Compensation

This educational class will provide the latest information on our medical review process. Learn what documentation is required for your bill to easily flow through the process. Time will be allotted for Q & A session.

# Regence BlueShield of Idaho

#### EDI, HIPAA Transactions and Regence Online Services

Maximize HIPAA and the Web! In addition to electronic claims, we will discuss how you can utilize the 27x transactions for eligibility, claims status, referrals and prior authorizations. Why do one-at-a-time transactions when you can send tens, hundreds, or thousands at a time and receive responses with equal speed? We will provide HIPAA required updates on NPI, security and Medicare crossover/complementary claims for Regence BlueShield of Idaho. We will also review the advantages of using our Regence Online System (ROS) for health care professionals, including new features and the ability to view, print and save your imaged paper vouchers online. Additionally, electronic attachments will be discussed and when they will be accepted by the industry.

#### **Provider Services**

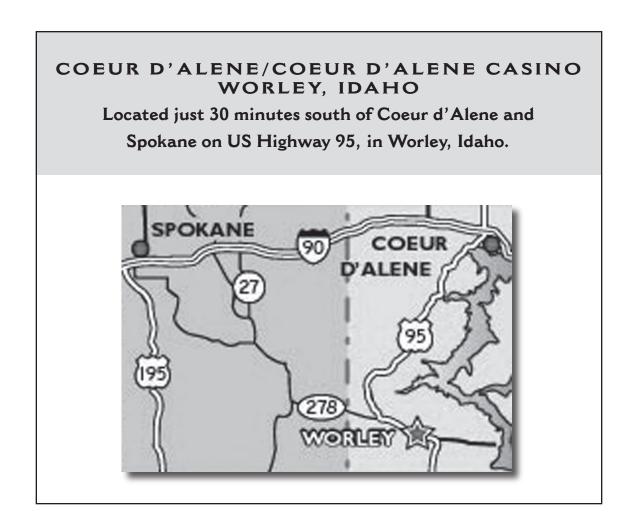
This session will focus on physician and other healthcare professional contracting issues, credentialing criteria, and contract effective dates. Other topics include MedAdvantage and Regence Select product updates.

## TriWest Healthcare Alliance

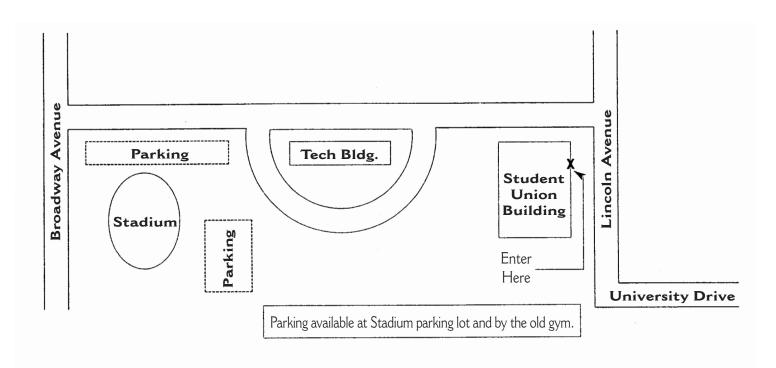
#### TRICARE West Region Changes

This session will focus on TRICARE updates. Other topics will include Post Traumatic Stress Disorder (PTSD).





#### BOISE/BOISE STATE UNIVERSITY PARKING



# Idaho Health Care Conference 2006

P.O. Box 7408, Boise, ID 83707-1408

PRSRT STD U.S. POSTAGE PAID BOISE, IDAHO PERMIT NO.78

# PRE-REGISTRATION FORM

Provider Name:
Provider Specialty:
Contact Person:
Telephone:
Location of Session Attending:
Number Attending

There is no registration fee. No confirmation of registration will be sent.



# PLEASE PRE-REGISTER BY THE DATES INDICATED ON THE FRONT OF THIS INVITATION BY ONE OF THE FOLLOWING METHODS:

- Email to: angela.applegate@eds.com
- Clip this section and mail to: EDS,
   Attn: Angela Applegate, 390 E. Parkcenter Blvd.,
   Ste. 220, Boise, ID 83706